

SHIPPING POLICY

- Please allow up to 48 hours for your order to process. Your credit card will be charged when the order ships. Your order will ship the next business day.
- Office hours are Monday-Friday, 9am-5pm EST.
- Orders are only shipped during our office hours.
- Orders ship from Philadelphia Pa. Please allow 3-7 business days after your order ships for UPS, or 1-2 weeks after your order ships for USPS.
- All orders over \$50 will ship for free IF you select USPS for your shipping method. All other methods will be charged according to the amount during checkout.
- International shipping is handled by our international branch CAA-Tactical, and costs are subject to change. Please contact them at info@caatactical.com. The method of shipment for international orders is EMS, and there is a minimum of \$35.

Damaged / Defective Goods

We offer an unconditional lifetime warranty on all EMA TACTICAL products. If you need service, please contact us immediately at 1-215-949-9944 x 103 for a Return Merchandise Authorization.

Exchanges / Refunds

If for any reason you are completely not satisfied with your product(s) please call for a Return Merchandise Authorization 1-215-949-9944. If you have purchased the product directly from us we will replace, exchange, or refund. If you purchased the product from one of our dealers or distributors, we will replace your product. For a refund you must contact the point of purchase. You will be responsible for all shipping charges.